

FileCloud Server 21.2 Release Notes

Version 21.2.0.17160 New installation: [Installing FileCloud Server](#) Upgrade Notes for FileCloud 21.2 *Note: A full system upgrade is required for all existing installations.*

Releases

- [Sep 2021 ver 21.2](#)
- [May 2021 vers. 21.1](#)
- [Dec 2020 vers. 20.3](#)
- [Sep 2020 vers. 20.2](#)
- [May 2020 vers. 20.1](#)
- [Dec 2019 vers. 19.3](#)
- [Sep 2019 vers. 19.2](#)
- [Apr 2019 vers. 19.1](#)
- [Sep 2018 vers. 18.2](#)
- [May 2018 vers. 18.1](#)

Latest MD5 release checksums

- [filecloudupdate.zip](#) **65A0A7404D93C6349ED14CD1DCBDB0A8**
- [FileCloudSetup.exe](#) **3F19316F36D4D32CDC7A3E1883D3F5B7**

The September 2021 release of FileCloud (version 21.2) is now available.

Server Patch 21.2.1.17295 and Client Patch 21.2.1.6674 fix these [issues](#).
Drive Patch 21.2.2.6683 fixes these [issues](#).
Server Patch 21.2.2.17308 fixes these [issues](#).

Security Advisories

- [Advisory 2021-09](#) Upload of Potentially Unsafe File Types
-

Upgrade to access new and enhanced features. Here are some highlights of the release:

- [Workflow Automation](#) - New feature that enables end-users to automate repetitive document processes.
- [MS Teams Integration](#) - Integration with Microsoft's new meeting and file sharing application for teams
- [Compliance Center for ITAR](#) - A new dashboard that helps you become more compliant with ITAR regulations.
- [Desktop Edit client](#) - A new client application has been added that enables users to seamlessly edit files from the FileCloud Web browser in their native applications.
- [Online onboarding](#) - New sample components make it quick and easy to get up to speed on FileCloud Online.
- [Group Management](#) - Users now have the ability to create and share with their own user groups.
- [OnlyOffice integration](#) - Integration with OnlyOffice's documentation editor.
- [DLP](#) - The Smart DLP user interface has been updated to include a Rule Expression Builder wizard.
- [Standalone File Browser](#) - A standalone file browser client for accessing FileCloud content is now available.
- [File Approval Actions](#) - Users are now able to send file actions for approval.

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Workflow Automation

FileCloud's Workflow Automation functionality, available in the user portal, enables end users to automate the steps in business processes. For example, the creation of a marketing document could trigger a process that moves it through a series of departments for approval, or a value in a form could determine which users it is shared with.

All of this is completed in a simple drag and drop interface where variables such as email addresses and folder names are easily filled in for each action. After workflows are created, users can track them in a dashboard that shows when they are running and when runs are complete.



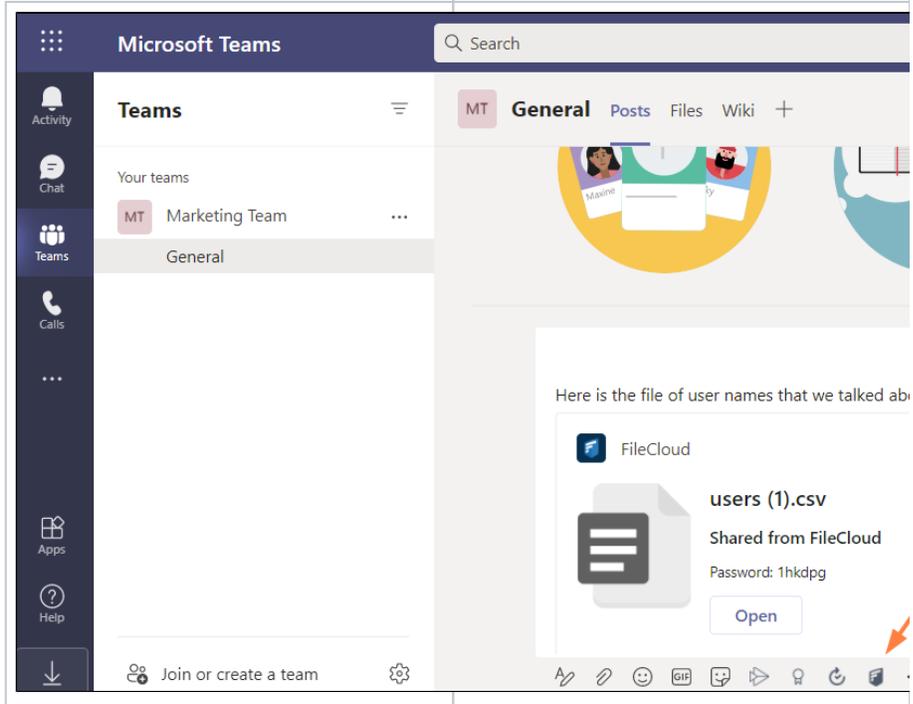
See [Workflow Automation](#) and [Automated Workflow Management](#).

MS Teams Integration

FileCloud now integrates with MS Team.

Users are able to log into FileCloud to access and share their content while working in the messaging component of MS Teams. Each share link is automatically inserted into an MS Team message that can be sent to share recipients.

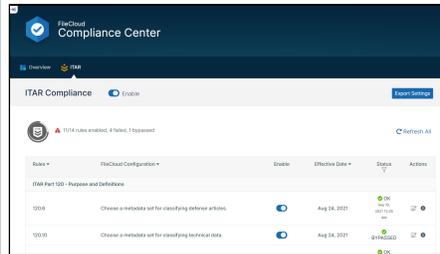
In addition, users can log into a full view of the FileCloud user portal while in MS Teams, and use its full features as they would outside of Teams.



See [Integration with MS Teams](#) and [Microsoft Teams](#).

Compliance Center for ITAR

You can use the new Compliance Center to measure how ITAR compliant you are and to get help fixing your compliance issues. The tool examines your settings for DLP rules, metadata sets and encryption and uses them to determine whether or not you meet specific regulations. If you do not meet a regulation, you can follow instructions for to make your system compliant, or, in some cases, you can change settings directly from the Compliance Center.



See [Compliance Center](#)

Desktop Edit

FileCloud's Desktop Edit client enables users to edit files from the user portal in their native applications, and automatically uploads the edited versions of the documents so updates are immediately reflected in the user portal file. Users must open the Desktop Editor by logging in to it, and are then able to click the **Edit in [native application]** link for any files of types that can be opened in the editor.

Desktop Editor Client

Desktop Edit

FILECLOUD

J jenniferp

Recent files

Search files...

bank statement1.xlsx /jenniferp/bank statement1.xlsx 1:05 PM

calendar_2021-06-27_2021-08-01.pdf /jenniferp/calendar_2021-06-27_2021-08-01.pdf 1:05 PM

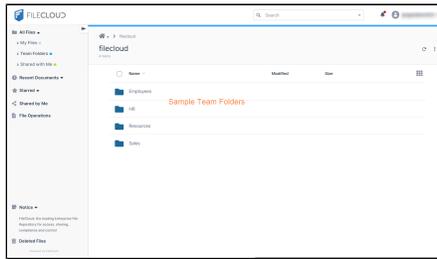
Open website

Files Activity Settings Help

See [Edit in Desktop](#).

Online Onboarding

The trial installation of FileCloud Online includes new sample files in My Folders, Team Folders, and Shared with Me to help you get started. With the welcome email, users are given a username and password of an Admin user that they can use to log in to the end user and Admin portals.

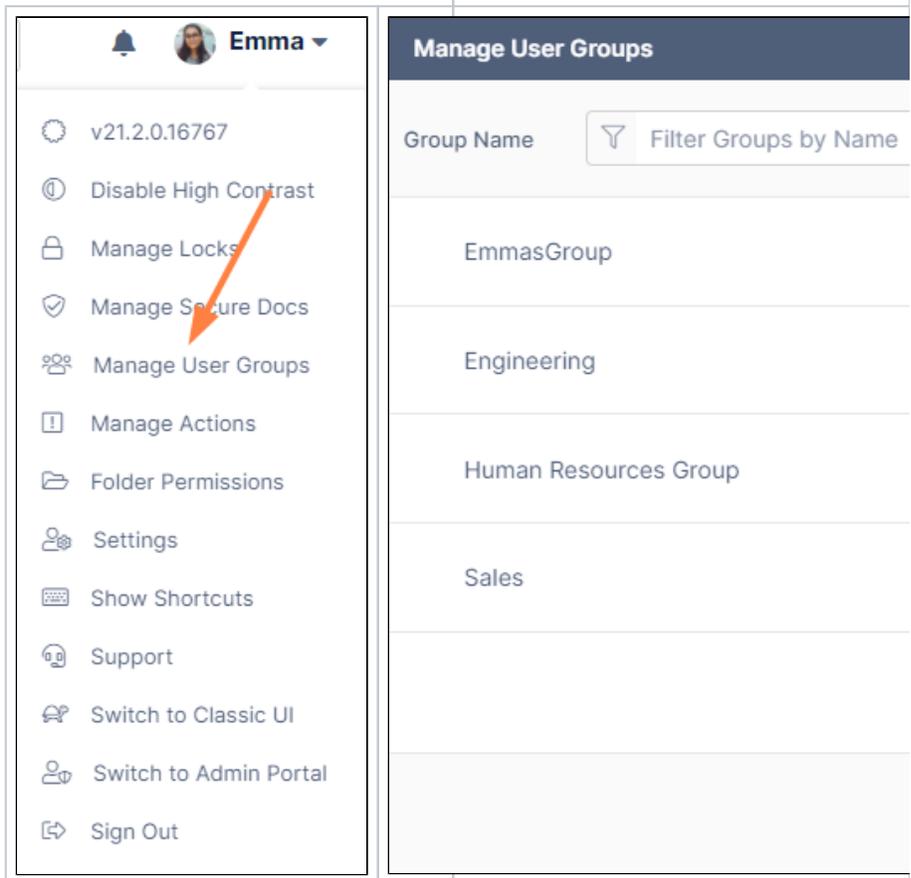


See [FileCloud Online Quick Start Guide](#)

Group Management

Now, Admins can enable users to create their own user groups and share content with them. When an Admin enables the feature, users can choose **Manage User Groups** in the User drop-down list. This opens a dialog box that enables them to add, edit, and manage user groups.

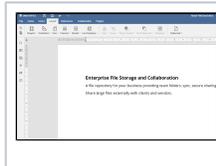
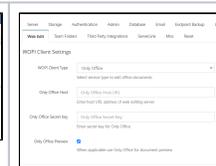
For a user to perform a **User Group** action, an Admin must enable the action in the user's policy. Admins have the ability to edit and delete user groups, and to assign users as administrators to them.



See [User Groups](#) and [Group Settings](#).

OnlyOffice Integration

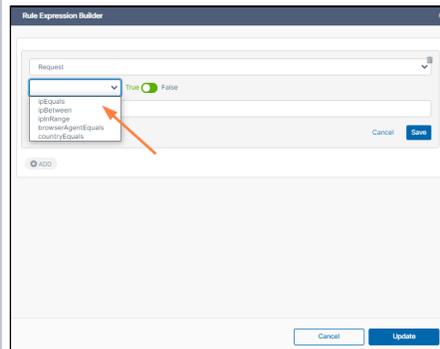
FileCloud's Web Edit feature now supports OnlyOffice for editing docx, pptx and xlsx files. After a FileCloud Admin configures the Web Edit settings, when users who have installed OnlyOffice edit documents, the files are automatically opened in OnlyOffice.

	
Editing in OnlyOffice in the user portal	Configuring OnlyOffice in the Admin portal

See [Web Edit/Open in Office Online](#) and [Web Editing with OnlyOffice](#).

DLP Admin UI

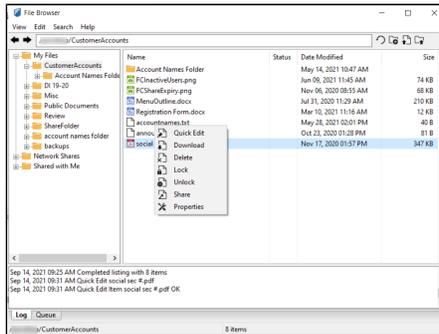
The DLP Admin user interface has been updated with a new interface that simplifies the process of creating rule expressions with a wizard that enables you to choose from valid expressions instead of manually entering them.



See [Creating Data Leak Prevention Rules](#).

Standalone File Browser

FileCloud's standalone file browser functions similarly to Windows Explorer and Mac OSX Finder. Users can use this file browser as an alternative to the user portal to view, share, edit, and delete all files on the server. FileCloud features such as desktop edit, advanced search, and manual locking/unlocking of files are available.



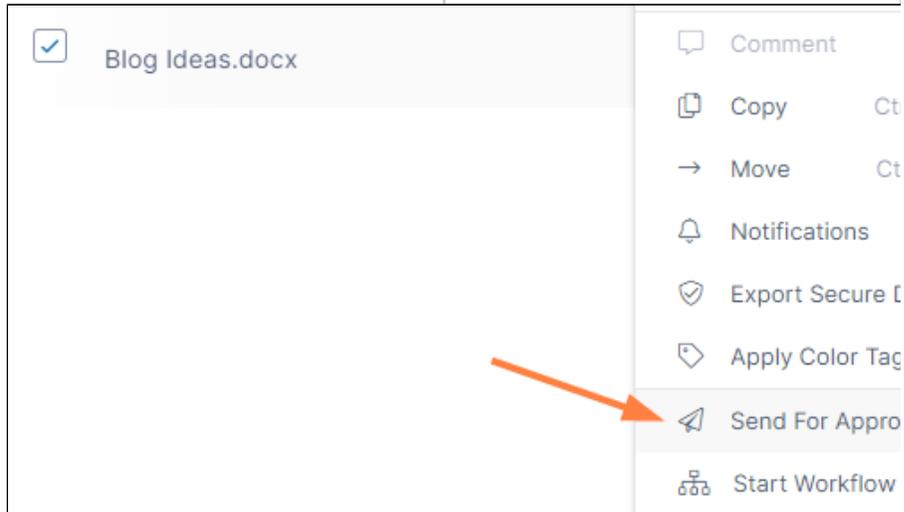
See [FileCloud File Browser](#).

File Action Approval

Users can now request approval of file actions by right-clicking on a file and choosing Send for Approval. They are prompted to enter a recipient and a message about the request, and the recipient is notified of the pending request.

When the recipient logs in to the user portal, they can see the notification and access their Actions screen, which lists file approval requests they have received and sent. When the recipient approves or rejects the request, the requestor can see the status change by going to their Actions screen and clicking the Sent tab.

If users are marked as approvers in Automated Workflows, they can also view and approve or reject file and share approval requests sent from workflows in their Actions screens.



Sending a file for approval.

See [File Approval](#).

Enhancements

Reference Number	Area	Feature	Notes
Server			
CL-8607	AD	AD login now includes authentication which requires that the login user's AD email address and FileCloud email address match. The AD account name used in the Active Directory settings should also have an email ID added in AD user properties.	
CL-9109	Apache	Apache has been upgraded to version 2.4.48. (Note that for RHEL 7 and CentOS 7 it is at version 2.4.6.)	

	Application libraries	<p>The following application libraries have been updated to the latest stable version:</p> <ul style="list-style-type: none"> • mongod /mongodb • android/qrcode • nyholm and serializer • monolog /monolog • slim /slim, slim /psr7 and, php-di /php-di • symfony /expression-language • twilio /sdk • phpmailer /phpmailer • phpzip /phpzip 	
CL-9323	Composer	Composer has been upgraded to version 3.185.15	
CL-8662	Fpdf	Fpdf has been upgraded to version 1.8.3	
CL-8003	NTFS	Previously, FileCloud only used NTFS base permissions for access control, but now NTFS special permissions are also evaluated.	
CL-9287	Online Onboarding	FileCloud Online's trial installation has been enhanced for onboarding to include more sample components and other features.	
CL-9737	OpenSSL	OpenSSL has been upgraded to version 1.1.1k.	

CL-9037	Preview /Thumbnail	Preview and thumbnail support has been added for the file extensions *.psd, *.sgi, and *.tga in the user portal, Android, and iOS.	
CL-8119	Admin summary	A setting has been added that enables admins to receive summary emails once a week or once a month instead of every 24 hours.	
CL-8392	Audit log	A setting has been added that enables admins to change the number of audit entries that trigger a warning from 1,000,000 to any number.	
CL-8794	Audit log	Now, when a user outside the AD group limit tries to log in to FileCloud it is shown in the audit log.	
CL-9164	Checksum	A file's checksum is now included in email notifications and the activity stream.	
CL-9682	Download	A command-line tool has been added for downloading large numbers of files.	
CL-8100	Email template	If a share has an Expiry Date, it now appears on the share email.	
CL-9334	Limited Users	Limited users can now log in with their email address, and automatically created limited users are given their full email address as usernames.	

CL-8994	Metadata	MS Office metadata tags are now extracted from PDF files.	
CL-4505	Metadata	Azure Information Protection (AIP) metadata is now extracted from uploaded files and applied to them as FileCloud metadata.	
CL-9129	MQ	Support has been added for priorities in parallel queue records.	
CL-9226	Network shares	When a user without NTFS permissions was added to a network share, the network share root folder was shown in the user portal. It is no longer shown.	
CL-9335	Password	A setting in has been added that enables Admins to configure whether the requirement for users to change their password on their first log-in can be bypassed.	
CL-9466	PDF preview	The sidebar PDF preview for public view that is VPAT-friendly and supports more features.	
CL-8993	Policies	When the EVERYONE group was assigned to a policy, the policy was then assigned to Limited users as well as Full users. Now it is only assigned to Full users.	
CL-7960	Reports	A new report, Get anonymous /unauthorized login geolocation, has been added.	

CL-8602	Search	When a metadata search is selected for color tag metadata, users can now choose to search for files with any color tag applied.	
CL-9278	Security	The cookie same-site setting now supports the value None.	
CL-9359	Security	In addition to automatically restricting upload of files with PHP and PHP5 extensions, FileCloud will now also restrict upload of files with the PHAR and PHTML extensions.	Also see Advisory 2021-09
CL-3152	Security	Improved security against XE and XEE has been added.	
CL-8778	Share	In Shared with Me, the share name is now displayed for publicly shared folders	
CL-9086	SIEM	The SIEM audit logs now show more information.	
CL-8308	SMS	Admins can now test SMS configuration validity.	
CL-9213	Solr	New scripts are now available for identifying and indexing un-indexed files.	
CL-9260	Thumbnails	New settings make it possible to change the size of thumbnail images from the default of 10 MB for document files and 100 MB for image files.	

CL-9236	Username	Admins can now configure the system to require that email addresses are used as usernames.	
CL-8604	Workflows	The "If a New User is Created" workflow has been enhanced by a parameter for email domain that is used to determine the user's access.	
Drive			
CL-8322	Dashboard	Admins can now disable the option to "Show Dashboard at Startup" through the registry editor.	
CL-9105	User Quota	As a centralized option, Admins can now set a value in the registry to override the default server quota set for Drive.	
Drive and Sync			
CL-7955	Dashboard	Where the FileCloud dashboard listed "Darwin" under Client Device Distribution by OS it now lists "MacOS <i>release#</i> "	
CL-9158	Logout	On logout, users are now notified that the configuration and contents of the Sync folder may be cleared, and users may now exit the apps without logging out.	
Outlook Add-in			
CL-9059	Folders	Expanded folders are no longer cleared on exit; when users restart Outlook, they return to the last opened folder.	

ServerSync		
CL-9048	Rename	Now, when a folder is renamed (and no changes to files or subfolders are done) the rename is performed as a single action instead of as a delete of the old folder and upload of the new one.
Sync		
CL-6992	Remote delete	When a local-to-remote sync folder is added, and its "remote delete" option is checked, any files or folders which are deleted locally will now also be deleted from the server.
CL-9410	User approval	A setting is available for specifying how many minutes must pass before a message requesting approval for deletion is re-displayed after Sync pauses or loses its connection.

Bug Fixes

Reference Number	Area	Description
Server		
CL-9056	2FA	A problem with users enrolled via DUO not being able to re-enroll has been fixed.
CL-9118	2FA	When users reset the DUO policy, the QR scan code was not shown. This has been fixed.

CL-9289	AD	In the AD Group Import Members dialog box, clicking the Group List button worked correctly but recorded an error in the logs. This has been fixed.
CL-8561	AD	A problem with AD group import from second AD with multi AD setup has been fixed.
CL-9490	AD	An issue causing users to become disabled when the AD server went down has been fixed.
CL-9508	AD	AD verification and authentication failed when CN was different from AD username.
CL-8472	Audit	Audit and log entries have been added to record removal of shares when a full user account is changed to guest or limited.
CL-8794	Audit	Now, when a user outside the AD group limit tries to log in to FileCloud it is shown in the audit log.
CL-9006	Audit	A problem causing audit trimming to result in errors being displayed has been fixed.
CL-9400	Backup	The backup agent no longer checks the validity of the dbpath.
CL-9124	Backup	A problem causing the backup server with RSYNC to fail if the OS-Username on the FC server is a domain user or the storage path contains a space has been fixed.

CL-8960	Backup	Rsync backup was failing due to double slashes in the path name. This has been fixed.
CL-8900	Browser	To fix distortion in the UI, when the browser is resized below 1200 px, the layout is converted to tablet view.
CL-9034	Control panel	An issue preventing the Admin password to be reset from the FileCloud control panel has been fixed.
CL-7957	Devices	FileCloud was showing the wrong version of Windows for some devices. This has been fixed.
CL-9386	Devices	For small screen resolutions, an empty device page appeared incorrectly. This has been fixed.
CL-9047	DLP	A new DLP condition has been added to allow the main admin to log in when external logins are blocked.
CL-9286	DLP	An issue causing adding of a group to a share to fail when a DLP rule to prevent share to external users was activated has been fixed.
CL-9719	DLP	Text of long DLP rules was cutoff on the Rule Update dialog box. This has been fixed.
CL-9413	Downloads	Large file downloads were failing in Chrome, and the user portal was not showing the error. Both of these issues have been fixed.

CL-8621	DRM	An issue causing export of a PPTX doc to cause an internal server error has been fixed.
CL-9224	Email	When a custom message was sent with a share, the ^HEADING^ placeholder was not replaced with the custom subject if the ^MESSAGE^ placeholder was not present in the default email template. Now, the ^HEADING^ placeholder is replaced with the custom subject even if the ^MESSAGE^ placeholder is not present in the default template.
CL-9313	Encryption	S3 encryption sensitive information has been removed from logs.
CL-9338	Encryption	An encryption issue involving memcache key expiry has been fixed.
CL-8552	Folders	The filter for root folders for Network Folders, Team Folders, and Shared with Me was not appearing. This has been fixed.
CL-9533	ICAP	Support has been added for a header used by ICAP servers to flag a file as infected.
CL-9285	ICAP DLP	A problem causing an error message that the allowed memory size has been exhausted has been fixed.
CL-9063	Installer	Node.js has been upgrade to version 16.6.1.

CL-9622	Limited users	A problem preventing limited users with mixed character usernames from logging in or resetting their passwords has been fixed.
CL-8501	Lock	The info for the file lock icon now shows if there is read permission or not.
CL-9261	Logging	A problem causing the previous day's log to be updated instead of the current day's has been fixed.
CL-9233	Login	When limited users were automatically created, they were prompted to create a new password twice. This has been fixed.
CL-9058	Metadata	An causing the incorrect alert "Desynced set definitions found in the metadata_values collection" to appear has been fixed.
CL-9309	Mobile browser	The mobile browser displayed the app download button even when the option to show it was disabled. This has been fixed.
CL-9267	MongoDB	MongoDB queries were using too much CPU. This has been fixed.
CL-9771	MongoDB	When a node was down, instead of an alert being sent, an error was thrown. This has been fixed.
CL-8601	Music	Disabling music playback in settings was not working; this has been fixed.

CL-9389	Network folders	An issue causing downloading of large files from network shares to time out has been fixed.
CL-8600	News Feed	When the news feed link in the user portal is clicked, the page opened in the same tab. Now it opens in a new tab.
CL-9210	Notification	The misspelling of "upload" in the file upload notification has been fixed.
CL-9167	Notification	A problem causing notifications in the user portal to display "Invalid date" has been fixed.
CL-9325	Notification	An issue causing errors with sub-folder share notification overrides has been fixed.
CL-9157	NTFS	A problem preventing a folder listing from refreshing on upload if NTFS Caching is enabled has been fixed.
CL-9053	Password	The script for resetting the Admin password now includes an option to not display the message that contains the password in plain-text in the console output.
CL-9368	PDF	PDF preview has been modified to be VPAT compliant and resolve rendering issues.
CL-9486	php.ini	Unnecessary extensions have been removed from php.ini to avoid errors in the Windows event viewer.

CL-9096	Policies	When a policy was changed through user edit, the policy for other users was reset to the default policy. This has been fixed.
CL-9767	Policies	A problem preventing policies to be saved in the Admin UI has been fixed.
CL-9758	Preview	In a public share of a folder with view only permission, office file preview was not working. This has been fixed.
CL-9348	Promoted admin	An issue preventing promoted admins from adding users and groups to Folder Permissions has been fixed.
CL-9534	Promoted admin	A problem preventing promoted admins with Customization permission from updating the user login background has been fixed. Important: Beginning with FileCloud 21.2, the promoted admin must have Update checked for the Customization permission in order to change the user login background.
CL-9205	Recycle bin	An issue allowing users to delete files from the recycle bin when "clear recycle bin" was disabled in policies has been fixed.
CL-9834	RHEL, CentOS	A problem causing a blank page to appear when users accessed the Admin portal or user portal in RHEL or CentOS systems has been fixed.

CL-9883	S3, Azure	In S3 and Azure, thumb previews were shown as broken images. This has been fixed.
CL-5841	SalesForce	Settings in the .htaccess file have changed for SalesForce integration.
CL-9203	savestats	A timeout was occurring when the Admin UI sent a savestats request. This has been fixed.
CL-9856	Scan tool	The Scan tool was moving too slowly. This has been fixed.
CL-9185	Search	When Results Count was set to All in the new UI, all search results were not returned. This has been fixed.
CL-9046	Search	The metadata search option was misaligned for several languages; this has been fixed.
CL-9230	Security	Users were allowed to attempt to log in repeatedly with incorrect passwords regardless of the number of times set. This has been fixed.
CL-9303	Security tab	An issue causing the security tab to disappear from My Files has been fixed.
CL-9314	Share	An issue causing the Share button not to appear in the classic UI for 21.1 has been fixed.
CL-9229	Share	When additional info was added to an invited user on a share, the info was not being saved. This has been fixed.

CL-9268	Share	Path selection in public shares and drag and drop on publicly shared folders is now disabled.
CL-9443	Share	A problem causing share authentication to fail when the share password contained a special character has been fixed.
CL-8199	Share	When a share is orphaned, users now receive a message that the share is invalid.
CL-9624	Share	When a Team Folder share was created from the Admin portal and Allow Delete was unselected, Allow Delete was shown as Yes instead of No. This has been fixed.
CL-8518	Share	Share history was not displaying email addresses that links were shared with. This has been fixed.
CL-9332	SIEM	Problems with handling special characters in SIEM integration have been fixed.
CL-9275	SIEM	Problems with upload and sendmail CEF messages being received by the SIEM server during upgrade have been fixed.
CL-8839	Solr	A problem causing some files to fail to be indexed in Solr has been fixed.

CL-9207	SSO	A problem causing SAML SSO login to fail when multiple IDP URL's were present in the SAML response has been fixed.
CL-9198	S3	An issue causing the S3 proxy flag to be ineffective has been fixed.
CL-9331	S3	Downloading multiple files when using S3 was causing FileCloud to hang up. This has been fixed.
CL-9133	S3	Importing files from the Admin portal was not working for S3 buckets. This has been fixed.
CL-9061	S3	A problem causing failed or incomplete uploads to appear as successful when using S3 has been fixed.
CL-8657	S3	In the S3 Network Folders Details settings, Sharing could not be set to Shares Not Allowed. This has been fixed.
CL-9549	S3	An issue caused by thumb files not being deleted when files were uploaded using S3 has been fixed.
CL-9012	S3	An issue causing data loss when a folder was renamed in a Wasabi bucket has been fixed.
CL-9509, CL-9880	System failure	A problem causing FileCloud to randomly stop working has been fixed.
CL-9253	Team folders	The upload size limit option was not displayed for private shares of team folders. This has been fixed.

CL-8446	Translations	A number of phrases and message that were not translated in the UI are now translated into supported languages.
CL-9351	Users	Exporting users filtered by guest status has been fixed.
CL-8337	Watermark	If a watermark is added to a pdf, it is now included when the file is downloaded.
CL-9288	Workflow	An issue preventing the workflow "If user is inactive for "x" days than disable user" from working correctly has been fixed.
CL-9240	Workflow	Some workflows did not work in Linux systems due to issues with the /tmp folder. A workaround for this problem has been provided.
CL-9009	Workflow	A problem with the workflow "Perform an action periodically at specific time" has been fixed.
CL-9222	Workflow	Use of / to indicate global path for My Files is now supported in workflows.
CL-9427	Workflow	A problem with the "If user is inactive for x days" workflow has been fixed.
CL-9175	xampp	An error preventing loading of some DLL files has been fixed.
Drive and MacDrive		.
CL-7905	Adobe Kit	A problem with editing Adobe Kit files has been fixed.

CL-9060	Excel	An issue preventing a user from saving changes to an Excel file unless the user renamed it has been fixed.
CL-8558	Lock	The logic for releasing a lock on a file has been improved so that files inadvertently left closed when users shut down are not left locked for lengthy periods.
CL-9780	Opening Drive	A problem with Drive crashing when opened has been fixed.
CL-9536	Share link	A problem causing an error message to appear when a user modified the share link name has been fixed.
CL-9190	Translations	Errors in Dutch language translations have been fixed.
CL-9452	Upload	If a user renames a file while uploading it, the upload is unsuccessful but the file is renamed. This has been fixed.
CL-9319	URL	When a user entered the URL with the port number, Drive returned an error. This has been fixed.
CL-9517	URL	Drive now replaces invalid characters in the URL name.
MacDrive		
CL-9231	Connection	A problem causing MacDrive's connection to terminate after 10 or 15 minutes has been fixed.
CL-9409	XLS files	A problem causing XLS files to become corrupted after being edited in MacDrive has been fixed.

Sync		
CL-9146	Activity	The Sync activity log was not displaying file deletions. This has been fixed.
CL-8493	Audit	A problem causing Sync to fail to display details of files of uploaded folders has been fixed.
CL-8990	Conflicts	Sync was not deleting a local folder that was deleted in the server if there was a conflict in it. It now deletes the local folder.
CL-8991	Delete	Sync was reuploading deleted folder if a file in the folder was in use. This has been fixed.
CL-8935	Install	The Sync service exe is now be available in the installer for Sync2.
CL-9099	Offline sync	An issue causing Sync to crash when it was paused during online syncing has been fixed.
CL-9800	Remote management	A problem causing Remote Management to appear as disabled in the Admin Portal even when it was enabled in Sync has been fixed.
CL-5722	Team folders	If access to team folders is removed, their locally synced files are now deleted.
CL-8677	Warnings	The Sync tray icon now indicates if Sync status is successful, warning, error, or in progress.
Drive and Sync		
CL-9163	Downloads	An issue that prevented versioned file downloads from Sync and Drive to fail has been fixed.

CL-9626	Password protected shares	When special characters are used in the passwords for protected shares in Drive and Sync the password was saved with the wrong characters. This has been fixed.
CL-9299	Session timeout	Enabling "Enforce Session Timeout for Devices" in a policy causes an error to appear when sharing from Sync and Drive. This has been fixed.
ServerSync		
CL-9178	App crashes	An issue causing the application to crash has been fixed.
CL-8579	Message	When the change approval percent has been reached, the message for choosing the sync operation now indicates that the percent has been reached.
ServerLink		
CL-9151	Metadata	Serverlink synchronization was not working due to duplicate metadata keys. This has been fixed.
CL-9648	Downloading changes	A problem causing the secondary server to fail to download changed files from the primary server and create paths has been fixed.
CL-9195	DRM	Export of files via DRM was failing primary server failed and secondary failure was used by system; an alternate URL setting which fixes this issue has been added.
Add-ins		

CL-9441	Outlook	Problems causing a file download to result in a crash, a Default folder to appear for Favorites, and an alert remaining open when OK was clicked have been fixed.
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