

20.1 Reviewing Skipped Files

The Sync client is used to ensure that computer files on FileCloud Server are copied to your local computer, and changes you make on your local computer are uploaded back to the server.

When synchronization occurs, some file types in the local Sync folder are not processed by the Sync client application because they are on the list of ignored files.

- Files of this type are not uploaded from your local computer to the server.

The following types of files are currently being ignored by the Sync client application:

Description	Notes
Files in use	These are files that have an exclusive write lock or are read-only
File names matching the skip regex string	This is configured in a file, usually by your administrator
File names with special characters	~, <, >, :, \, /, *, ?, \r, \n And also .cache and .tmp.part files
File name extensions which are restricted by the server	This is configured by your administrator

To view a list of skipped files:

Open Sync Folder

Open Website

Sync Now

Start Manual Tasks Now

File Browser

Search the Cloud

Realtime: 15 KB, 3 files

Offline: 0 B, 0 files

Backup: 1.64 MB, 10 files

Settings

Show Syncing Status

Run at Windows Startup

Exit

1. In the *System Tray*, right-click on the *FileCloud Sync icon*, and then select *Settings*.

Settings

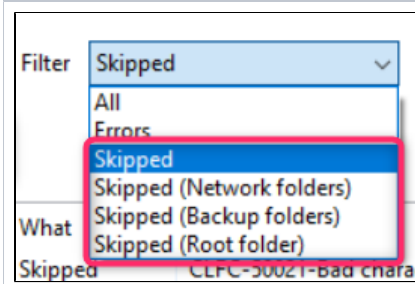
Home

Activity

Settings

Help

2. At the top of the *Settings* window, select *Activity*.



3. In *Filter*, select a *Skipped* option.

- Skipped = ignored files in real-time synced folders (My Files)
- Skipped (Network folders)
- Skipped (Backup folders)
- Skipped (Root folder) = files/folders in the top level Sync folder

💡 When the results are displayed, you can export the list.

Settings

Home Activity Settings Help

Activity Log

Filter: Skipped Search:

[Clear](#) [Export](#)

12 files ignored (937 B)

When	What	Path
2019-01-22 16:45:40	Skipped	CLFC-50021-Bad characters in file name
2019-01-22 16:45:40	Skipped	CLFC-50022-Skipping file with bad extension php php5
2019-01-22 16:45:40	Skipped	CLFC-50021-Bad characters in file name
2019-01-22 16:45:40	Skipped	CLFC-50022-Skipping file with bad extension php php5
2019-01-22 16:45:40	Skipped	CLFC-50021-Bad characters in file name
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2019-01-22 16:45:40	Skipped	CLFC-50021-Bad characters in file name

You can also see the list of skipped folders on the following screens in Sync Settings:

Settings

Network Folders

Backup

Selective Sync

Advanced

Network Folders

Network Folders can be downloaded for offline access.

Add Network Folder

/EXTERNAL/NWF2

Schedule

Manual

All SubFolders

☒

Remote Delete

☐

Last Run

2018-12-24 13:01:25

Stats

0 folders, 1 files, 13 B synced
2 files ignored

Run Now

Remove Network Folder

[Open Location](#)

Settings

Network Folders

Backup

Backup Folder

Files are backed up automatically

[Open Backup Web Folder](#)

Add Backup Folder

D:\test2

To see Network Folders Stats:

1. In the *System Tray*, right-click on the *FileCloud Sync icon*, and then select *Settings*.

2. On the *Settings* screen, next to *Network Folders*, click *Edit*.

To see Backup Folder Stats:

1. In the *System Tray*, right-click on the *FileCloud Sync icon*, and then select *Settings*.

2. On the *Settings* screen, next to *Backup Folders*, click *Edit*.