

20.1 Sync Settings

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You can view and control all the sync app's settings from the sync app menu.

The screenshot shows the 'Settings' window of the sync application. At the top is a navigation bar with icons for Home, Activity, Settings, and Help. The main content area is divided into two columns. The left column contains: a 'Sync is On' status with a checkmark (1), 'Pause' (2) and 'Sync Now' (3) buttons, links for 'Open Folder' (4), 'Open Website' (5), and 'File Browser' (6), a 'My Files / Team / Shared Folders: Idle' status (7), a 'Network Folders and Backup: Idle' status (8), a 'Recent Log' section (9) with a 'Clear' link (10), and a log entry showing a download and completion of a file. The right column contains: a user profile section for 'jenniferp' showing storage usage and a 'Change' link (11), a 'My Files / Team / Shared Folders / Real-time Network Folders' section showing '19.02 MB, 63 files' (12) with a 'Select' link, a 'Network Folders (2 folders)' section (13) with an 'Add' link, a 'Backup Folders (1 folders)' section (14) with an 'Add' link, a 'Recent Errors' section showing 'None' (15) with a 'View' link, and a 'Skipped Files' section showing '2' (16) with a 'View' link.

Option	Option	Notes
1	Sync Status	Indicates current syncing status, if syncing is enabled, it is indicated as "ON", otherwise off.
2	Enable or Disable Sync	Allows you to disable Syncing completely temporarily. Note that the sync will get re-enabled when you restart the sync app or when computer is restarted.
3	Sync Now	Allows you to force start a sync process
4	Open Folder	Allows you to open the sync folder
5	Open Website	Allows you to open the currently configured Filecloud server via a web browser
6	File Browser	Allows you to open the currently configured Filecloud server via the File Browser application
7	Syncing status for Managed Files	Shows Syncing status for My Files / Team / Shared Folders
8	Syncing status for Network Folders and Backup	Show Syncing status for Network Folders and Backup

9	Recent Log	Shows recent sync logs, note that this log will clear and refresh if there are many entries
10	Clear Log	Allows you to clear the sync log
11	Logged in Account	Shows the currently logged in user account, their profile picture, current used quota. Clicking on "Change" allows you to change the logged in account.
12	Selective Sync	Allows you to select which specific folders get synchronized locally
13	Select Network Folders	Allows you to select which network folders to sync
14	Select Backup Folders	Allows you to select which folders to backup
15	Recent Errors	Allows you to view and clear recent syncing errors. Useful for troubleshooting sync problems.
16	Skipped Files	Allows you to view files that were not synced and the reason they were skipped.

Sync Activity Log

You can view all the recent sync activities by opening the settings dialog and selecting the "Activity" Tab.

By default, all activities are shown and you can filter by selecting the filter drop-down and selecting either "Errors" or "Skipped" files. You can also search activities for a given filename or path by typing in fragments of the string you are searching for.

Activity logs can be cleared or exported as needed.

Settings

Home Activity Settings Help

Activity Log Filter: All Search:

[Clear](#) [Export](#)

When	What	Details	Path
2017-05-12 20:38:52	Upload	Save PDF to FileCloud.png (282 KB)	Shared with Me\master\filecloud\Engineering\develo...
2017-05-12 20:38:52	Upload	Save Screenshot to FileCloud.png (680 KB)	Shared with Me\master\filecloud\Engineering\develo...
2017-05-12 20:38:51	Upload	FileCloud for Gmail Search1.png (462 KB)	Shared with Me\master\filecloud\Engineering\develo...
2017-05-12 20:38:51	Upload	Save File to FileCloud.png (303 KB)	Shared with Me\master\filecloud\Engineering\develo...
2017-05-12 20:38:50	Upload	FileCloud for Gmail - share as link.png (565 KB)	Shared with Me\master\filecloud\Engineering\develo...
2017-05-12 20:38:50	Upload	FileCloud for Gmail - Save Attachment.png (425 ...)	Shared with Me\master\filecloud\Engineering\develo...
2017-05-12 20:38:50	Upload	FileCloud for Gmail Login.png (422 KB)	Shared with Me\master\filecloud\Engineering\develo...
2017-05-12 20:38:50	Upload	FileCloud for Gmail Link.png (561 KB)	Shared with Me\master\filecloud\Engineering\develo...
2017-05-12 20:38:49	Upload	FOCI 4.6.17.zip (1.92 MB)	Shared with Me\master\filecloud\Engineering\develo...
2017-05-12 20:38:49	Upload	Branded App Builder.pptx (73 KB)	Shared with Me\master\filecloud\Engineering\develo...
2017-05-12 20:38:48	Upload	SF328-17.pdf (1.27 MB)	Shared with Me\master\filecloud\Engineering\develo...
2017-05-12 20:38:48	Upload	FORM AWS IC Marketplace Publisher Addendum...	Shared with Me\master\filecloud\Engineering\develo...
2017-05-12 20:38:48	Upload	IC Marketplace Product Load 1.02.xlsx (557 KB)	Shared with Me\master\filecloud\Engineering\develo...
2017-05-12 20:38:46	Upload	WorkItems.xlsx (29 KB)	Shared with Me\master\filecloud\Engineering\develo...
2017-05-12 20:38:45	Upload	AWS IC Marketplace - Technical Publishing Guid...	Shared with Me\master\filecloud\Engineering\develo...
2017-05-12 20:38:44	Upload	OES_2016.pdf (33 KB)	Shared with Me\master\filecloud\Engineering\develo...
2017-05-12 20:38:44	Upload	KMPL_June_2011 supplemental instructions.pdf (...)	Shared with Me\master\filecloud\Engineering\develo...

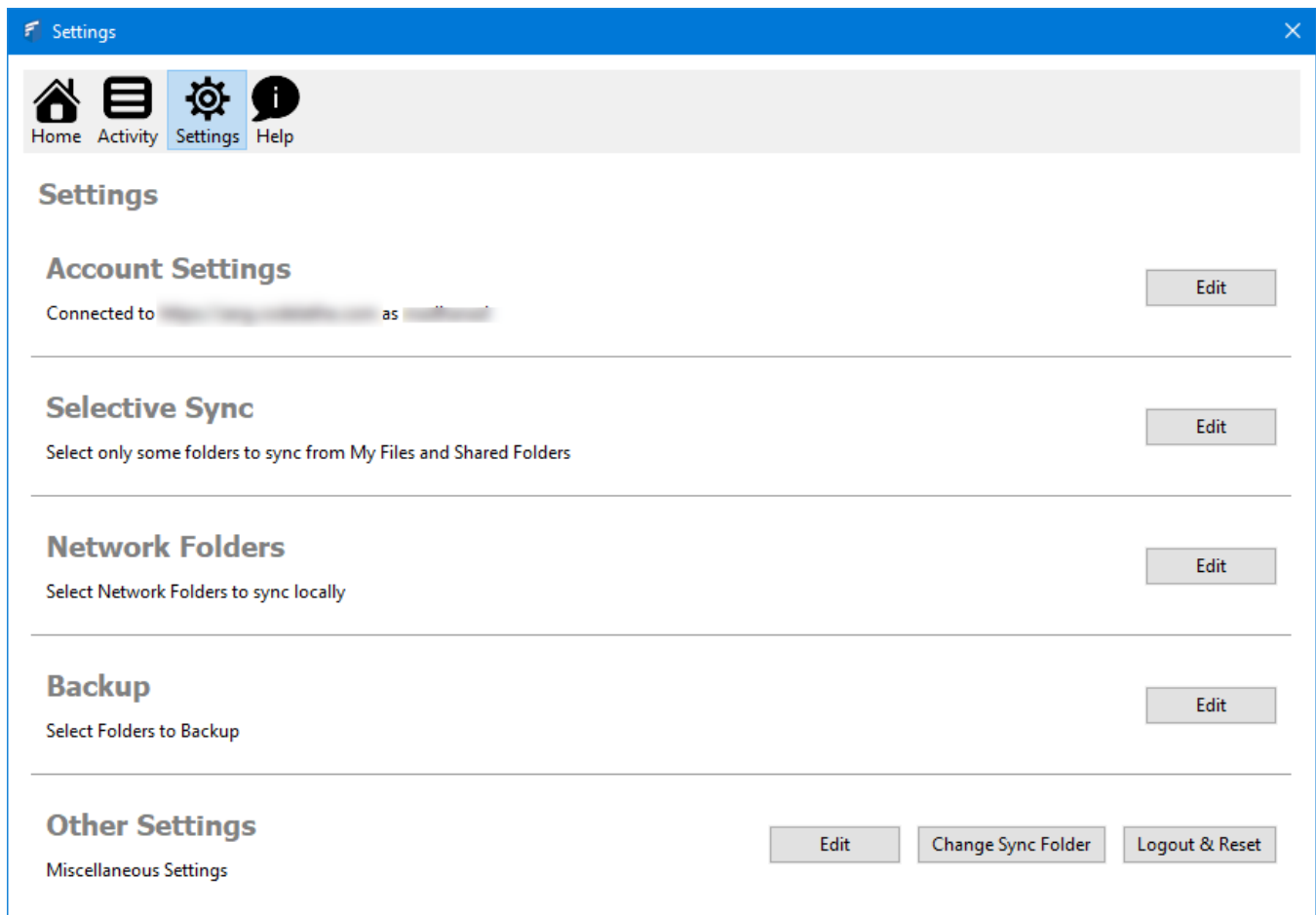
[Clear](#) [Export](#)

Settings

You can control other options from the settings dialog, including

- Account Settings: Change user account and server information used for connection.

- **Selective Sync:** Allows you to select which specific folders get synchronized locally
- **Network Folders:** Allows you to select which network folders get synchronized locally
- **Backup:** Allows you to select which local folders should be backed up
- **Change Sync Folder:** It allows you to change the location where the sync folder is stored. You can move it to a different drive for instance if storage space is an issue.
- **Reset All Sync Data:** Sometimes, you might want to clear the synchronization state information in the sync app and make it reset all the internal data. This will make it recreate the sync state again from the server. Note that no files in the sync folder are deleted or affected. ie if the file already exists locally it will not be re-downloaded.
- **Other Settings:** You can also edit other miscellaneous settings.
- Sync settings are shown even when sync is paused so that they can be changed



Other Settings

To set other advanced options, you can select Other Settings Edit option to see the Advanced tab.



Some users may see a setting on the *Advanced* tab called: *Allow Remote Management*

- This setting allows Sync users to manage their Sync application by overriding an Administrator's settings
- In some cases, administrators want to disable this toggling
- In FileCloud Server version 19.1 and later, this option can be shown or hidden in the Admin Portal

This allows you to control other advanced sync settings:

Settings

Network FoldersBackupSelective SyncAdvanced

HTTP Proxy Settings

Proxy Host

Proxy Port

Username

Password

Other Settings

Sync Frequency (secs)

120

Disable Notifications

☐

White Progress Icon

☐

Save

Option	Notes
Proxy Settings	This allows to set the HTTP Proxy settings (a restart of the sync app is needed) in that case.
Sync Frequency	You can change the built-in sync frequency from 120 seconds to something faster
Disable Notifications	Disable all notifications including those about new files uploaded or downloaded, errors, and new versions. The ability to only disable notifications about new files uploaded or downloaded was added in FileCloud Version 19.3. See 20.1 XML Options for Sync .
White Progress Icon	If you use a dark background, the sync progress icons might not be easily visible, so in that case you can turn on white progress icon