

20.1 Troubleshooting File Issues



FileCloud's User Portal allows you to access all the files in your FileCloud server.

If you encounter problems, use the following guide to help resolve your issue.

FAQ

Some of the Frequently Asked Questions (FAQ) about FileCloud's User Portal have been compiled below.

💡 Click on a link to expand it.

Folder and File names cannot end in a period (.) or a comma (,).

Folder and file names cannot contain:

- ..
- \
- /
- :
- *
- ?
- =
- <
- >
- |