## **Troubleshooting - Unable to play songs in Jukebox**

The player in Jukebox uses Adobe Flash for playing music. This player will fail to play MP3 songs properly if your browser has no flash plugin or the plugin is not at the right level.

- Please goto http://www.macromedia.com/software/flash/about/ to verify or install flash plugin
- Jukebox is tested to work with Flash plugin version 10.0.12.36