How to recover my Tonido account password

Problem

You forgot your Tonido account password

Resolution

When this occurs, you can follow these steps to recover the password:

1. If you had associated your email address with your Tonido account, see How-to: Recover my password.

2. If you didn't have an email associated with your account:

blocked URL   Login into Plug Admin using the URL http://<Plug IP Address>:10001/ui/plugadmin/index.html

blocked URL   Once you login, goto the "Information" tab and type your Tonido Profile ID (e.g. 'john') in the Profile Information and click Recover.

blocked URL