

# Unable to access Tonido using 127.0.0.1 in Windows 8.1 / IE11

Customers on Windows 8.1 using IE11 may experience an issue where their local web settings page <http://127.0.0.1:10001> does not show properly in the Internet Explorer 11 browser. This is due to a change in the Windows 8.1 to requires that the <http://127.0.0.1> be added to the trusted sites.

One of the following Workarounds can be used for this issue:

1. Use another supported browser (i.e. Chrome or Firefox)
2. **For IE11:** Access the settings page using localhost in place of 127.0.0.1 (i.e. <http://localhost:10001/>)
3. **For IE11:** Add <http://127.0.0.1> to trusted sites
4. **For IE11:** Disable "Enable Protected Mode" in Settings->Security->Uncheck "Enable Protected Mode"