

# Mac: "Tonido is damaged and can't be opened." message after downloading Tonido for Mac DMG

Some customers may see the following message after downloading Tonido for Mac from [http://www.tonido.com/tonidodesktop\\_downloads/#desktop](http://www.tonido.com/tonidodesktop_downloads/#desktop)

*Tonido is damaged and can't be opened. You should move it to Trash."*

If you see this message, please check your mac's Gatekeeper settings. Since Tonido dmg is not signed using Apple ID, Gatekeeper will not allow installation.

## **Workaround:**

Change mac Gatekeeper option "Allow applications downloaded from" to "Anywhere". - See <http://support.apple.com/kb/ht5290>