



Multinational Auto Parts Retailer Meets Content Collaboration Platform Requirements with FileCloud

case study

Multinational Auto Parts Retailer Meets All-in-One Content Collaboration Platform Requirements with FileCloud

When an auto parts retailer was founded in 1957 by a man and his son, they had no way of knowing that their company would expand over the next sixty-five years to become a giant in the auto parts industry. Their business is now a publicly traded company that includes nearly six thousand stores in 47 US states and Mexico. Of course, as the company grew, so did their content collaboration requirements.

For years, this company used multiple tools and apps for their internal IT needs, including IBM Quickr for their file sharing, and WebSphere for their supplier portal. And as the company grew, so did its content collaboration needs. However, finding a new, all-in-one system that would integrate with their accounts wasn't a priority—until IBM Quickr announced that they would no longer be providing support and updates to the system. This meant that this company would no longer have a supported file sharing system, which could cause huge security problems, especially as hackers and cyberattacks grow.



A Publicly Traded Company with Multi-Pronged Requirements

As a large enterprise with more than 80,000 employees, this company needed a multi-pronged solution. They no longer wanted to have multiple systems in place for their employees, suppliers, and vendors, but rather a one-stop shop where all their content collaboration could happen. Their requirements included:



Support



Security



File Sharing



Client/User Portal



API Integrations



Linux-supported



Self-Hosted Solution



LDAP and SSO Integrations

One Place for Employees and Vendors

With their thousands of employees, this auto parts company was looking for a solution that would allow their employees to share files securely, and with granular permissions. They needed a platform that would allow admins to control who had access to what info in an organized system of users and user groups (so as not to spend hours selecting individual employees).

Additionally, they no longer wanted to have a different tool for their vendors, suppliers, and partners to collaborate. As such, their requirement included a client portal integrated within their content collaboration system that would be secure and available for document sharing and communication.



Why FileCloud?

A Content Collaboration Platform That Has Tools and Options

As a large company, this auto parts retailer had many requirements for their new content collaboration system. The question was, what direction to go in? There are a wide variety of tools available in the content collaboration platform (CCP) space. Was there one solution that would provide all they needed?

After researching enterprise file sharing vendors that would meet their needs, they finally came across FileCloud. FileCloud is a hyper-secure content collaboration platform that specializes in security, compliance, and data governance. They were able to test the platform free of charge and without any strings attached, so that their admins could put the system through its paces.

On-Premises Enterprise File Sharing

First, the company was able to select the hosting option they required—FileCloud Server. This setup allowed the auto parts retailer to still use FileCloud's easy-to-use system—but it could be self-hosted, behind their own firewalls—a requirement for their CCP.



File Sharing

FileCloud's file sharing is as easy as clicking a button. Shared files can be sent with password protections, expiration dates, and other features.

Client Portal

FileCloud's client portal is a hyper-secure place where vendors, suppliers, and partners can interact and share documents and other collateral securely—from anywhere, and on any device.

This ensures that work continues seamlessly.

This company is now able to use FileCloud's client portal to support hundreds of their vendors and suppliers who can access documents shared by their OEM. Documents such as advertising campaigns, incentives, partner supplies, and questionnaires can be shared easily and instantaneously in FileCloud's hyper-secure client portal which makes collaboration seamless.

The screenshot displays the FileCloud interface. On the left, a sidebar shows a list of files under the 'Resources' folder, including 'Calendar.xlsx', 'Excel Exa...', 'Flyer.pdf', 'Graphics...', 'Letter.doc', 'Presentat...', 'Social Me...', 'Soundtra...', 'Support P...', 'Wallpaper...', and 'White Paper.pat'. The main area shows the 'Share link for file Calendar.xlsx' dialog. It includes a 'Share Link' field with the URL 'https://zerg.codelathe.com/url/jvyaizkrbytzc2yb' and a 'Modify' link. Below this, the 'Shared File' path is '/andre.ramiro/Resources/Calendar.xlsx'. There are two tabs: 'Share Options' (selected) and 'Share History'. The 'Share Options' section includes: 'Share Name: Wp8300VWCPYvJkjt Change', 'Expires: Never Expires Change', 'Max number of downloads: No Restrictions', and 'Send Email Notifications: Yes'. Under 'Sharing Permissions', the 'Allow anyone with link' option is selected. A 'Remove Share' button is located at the bottom of the dialog.



Integration with LDAP User Directory

FileCloud has many different integrations with top apps and tools, but integration with this company's legacy LDAP user directory was absolutely vital. Thankfully, FileCloud was able to integrate with their user directory so that no accounts were lost.

And it doesn't stop there, this auto parts company also uses:



FileCloud's mobile apps



Multiple FileCloud instances



FileCloud's APIs for automation

The Outcome

Once this company began to work with the FileCloud team, they found a solution that provided easy, hyper-secure file sharing for their employees, while still giving their admins control over file and folder share and access. FileCloud's comprehensive Client Portal replaced their WebSphere supplier portal with a secure place where vendors, suppliers and partners could interact and share documents and collateral, all while being integrated with their pre-existing LDAP user directory.

FileCloud Provides Ease-of-Use, Control, and Security

Where this company used to have multiple systems, they now have FileCloud.

FileCloud was able to integrate their accounts in a hyper-secure, all-in-one solution that they could use for their employees, external vendors, and suppliers.

FileCloud's server solution and granular controls means that this auto parts retailer controls who has access to what data—and when. The client portal means they have constant communication and a smooth exchange of documents with their vendors and suppliers—all without having to pay an extra dime because of FileCloud's free external guest accounts.



Conclusion

This large company's employees, suppliers, and vendors are now able to collaborate on documents and other collateral in one place. Meanwhile, the company is able to rest comfortably knowing that their data is secure behind their firewalls and under their admins' control.

With FileCloud's ever-expanding features and tools—such as no-code workflow automation and Zero Trust File SharingSM—this multinational auto parts retailers has a content collaboration tool that will grow and expand as they do.

Try FileCloud Now

FileCloud's extensive functionality, ease of use, affordability, and world-class support make it the solution for file share, sync, and mobile access already adopted by enterprises and organizations around the world.

Take advantage of [FileCloud's free trial \(15-day online or 30-day server\)](#) and see how FileCloud can help your organization thrive by supercharging content collaboration and processes.

REGISTER NOW

FOR A FREE 15/30 DAY TRIAL,
CANCEL ANYTIME

GET A DEMO

COMPLETELY FREE,
NO STRINGS ATTACHED



Summary

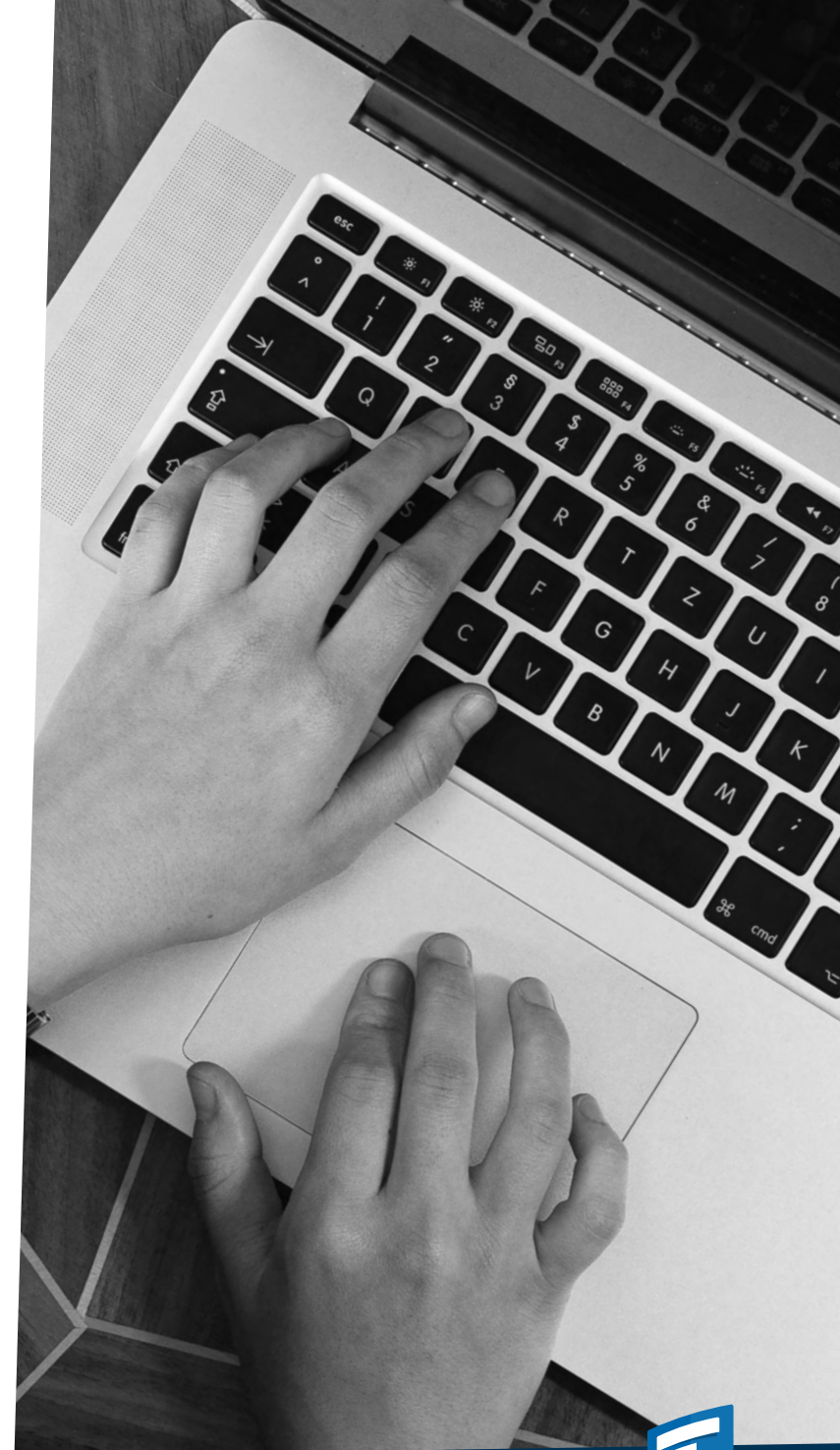
To compete in today's fast-paced market, companies need to get business done without being slowed down by IT challenges. We understand this. FileCloud's software is a solution focused on enterprise file sharing that is just as helpful to business practices as it is to IT requirements.

- Integration with existing resources helps lower business operating costs
- Extensive feature-set and ease of use helps increase user productivity
- Support for an ever-increasing reliance on a mobile workforce keeps you competitive.

FileCloud offers an Enterprise File Sharing and Sync (EFSS) solution that enables you to realize the benefits of collaboration and productivity with the security you require to protect your IP anywhere it goes in the course of doing business.



To read more about how FileCloud can secure your information and support collaboration, visit www.filecloud.com/enterprise-file-sharing



About Us

A privately held software company, headquartered in Austin, Texas, USA, FileCloud is helping organizations thrive by providing hyper-secure content collaboration and processes solutions. FileCloud is used by millions of customers around the world, ranging from individuals to Global 1000 enterprises, educational institutions, government organizations, manufacturing companies, managed service providers and more.



1M+
USERS



3000+
ENTERPRISES



100+
RESELLERS



90+
COUNTRIES



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